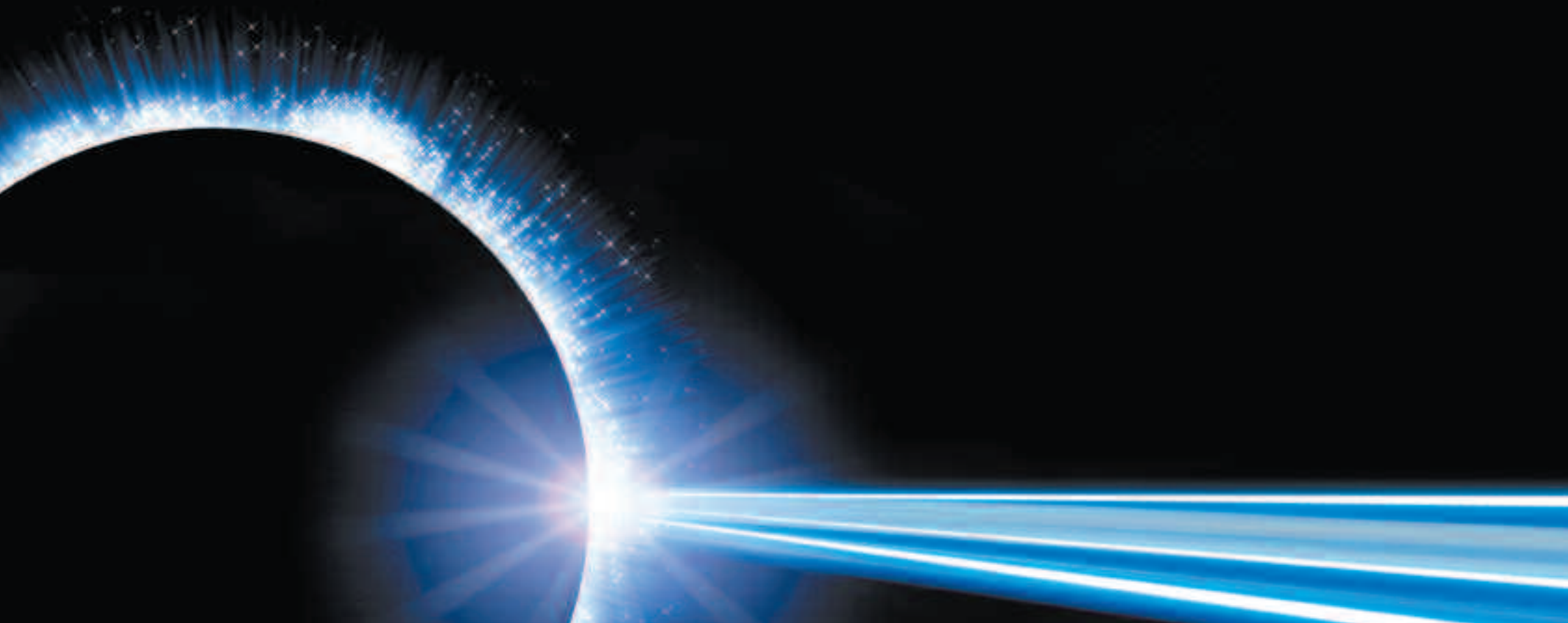


The logo features the word "EQUINOX" in a white, bold, sans-serif font, centered within a dark circular area. This circle is surrounded by a vibrant, glowing blue ring that has a textured, particle-like appearance. A bright blue light beam enters from the left, passing through the center of the circle. In the upper right quadrant of the circle, there is a white, multi-pointed starburst or spark-like graphic.

EQUINOX™

To be the first choice security solutions provider, constantly achieving and exceeding the requirements of our clients and staff by operating with integrity and to the highest professional standards.



EQUINOX - SECURITY WITH PRINCIPLES

At Equinox we do things differently.

We are a privately owned company whose team comprises some of the most experienced and respected security industry professionals. We take the time to recognise and understand your organisation's needs; we have the expertise to provide best advice and bespoke security solutions, and we are truly committed to ensuring our service is the best in the industry.

We are totally flexible in our approach and we never have to compromise on service standards. With our mission statement at the centre, we operate an open, participative management style, challenging convention and rewarding innovation.

A trusted security partner with a national presence and a dynamic infrastructure which, ensures optimum service support for you and employee support for our people.

How do we do this?

It's not complicated.

We simply concentrate upon three key elements:

Our Employees - their professional status, welfare, training, development and job satisfaction

Our Clients - their business, objectives, philosophy and needs

Our Business - our continuous development, striving for excellence and positioning at the vanguard of our industry, to ensure that we achieve and exceed the objectives and demands our internal customers (our employees) and our external customers (our clients).

INDIVIDUALITY COMES AS STANDARD

“Professional, passionate about security, true business partners with an innovative approach”. That’s how our employees and clients describe Equinox and the reason is very clear - our total commitment is to developing long term business partnerships, in line with individual needs, providing effective bespoke solutions and delivering a market leading service.

With 70 years collective experience, the Equinox senior management team has the expertise to help identify new ways to improve your security and pro-actively tackle the business service issues you face. At Equinox there are no preconceived ideas or off-the-shelf options - just optimum solutions that suit your needs and no-one else’s.

One Team Approach

Working with you is much more than a job to us - it’s the beginning of a long - term alliance. The Equinox team will live and breathe your business in the same way you do, help identify new ways to improve its security and pro-actively tackle the issues you face. We have an open, honest and completely transparent approach to doing business. Integrity is our primary maxim.

We also offer industry leading recruitment, training and development programmes. Our Employees get a competitive salary, continuous professional development, a bonus scheme and a benefits package.

And that means that you gain from working with highly trained and motivated individuals who are going to be around for the long term.



Excellence in Management

Every part of our business echoes our commitment to excellence in management.

We have an energetic, hands on approach to contract management enabling you to benefit fully from the experience of our senior management team.

We believe that the Management team is the driving force for the delivery of a high quality, optimum service. We insist upon consistency and continuity of performance.


We have pioneered Service Level Agreements and through our honest partnership and best practice initiatives we establish an open dialogue to explore contract enhancements for both the physical and manned security service.

Our Management Structure is designed to give the maximum flexibility and allow the greatest degree of free and frank dialogue between our management team and you. This process means that operational considerations are approached in a spirit of partnership with effective decision making and implementation of agreed strategies happening simply and effectively.

But it is not just about strategies, policies and procedures. We have to have the right people and support them in the right way.

So - not only do we endeavour to employ the best management teams; we support them with the best available command, control and communications technology, the best training and development programmes and the best incentive packages.





Education, Training and Development

Equinox recognises that education and training are vital ingredients in providing a very high standard of service. Our comprehensive training courses not only conform to the standards set by the SIA - they go much further.

By detailing an individual bespoke training matrix that exceeds standard industry and contract specific specifications, we ensure our employees are not only able to meet our and your exacting standards, but that they are able to participate more fully, engendering greater awareness, commitment, job satisfaction, improved understanding and self development.

A range of courses and development programmes are available in every aspect of our service provision, in addition to management and leadership courses and individual personal development and vocational programmes.

All our employees are encouraged to be proactive and promote suggestions and new ideas for improvement and continuous development not only to their own location, but to learn from individual situations and translate certain issues into Corporate Policy . A staff suggestion scheme operates nationally and for those suggestions that are taken forward and adopted a financial bonus is paid to the individual who made the suggestion. This not only applies to specifics for assignments but also helping to develop our own internal resource.

EQUINOX SERVICE SOLUTIONS

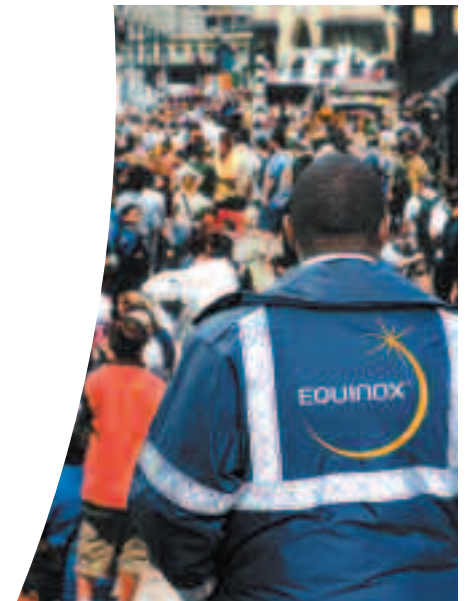
We are committed to the needs of our customers and have the flexibility, scale and experience to tailor our services to virtually any requirement. There are many aspects to effective security provision. Some of these aspects transcend all sectors, whilst others are very specific to your type of business.

We partner organisations from varied business sectors - e.g. Commercial and Corporate, Retail, Industrial and Manufacturing, Warehousing and Distribution, Shopping Centre / Retail Parks, Public Sector, Entertainment, Exhibition and Conference venues.

We are acutely aware of the very individual requirements across the spectrum of security solutions and have developed operational Centres of Excellence. This means that the people providing the service to you understand your specific business requirements.

After all, a solutions led approach is about reducing risk and adding value to your business. This is achieved via a thorough consultation process, not just concentrating on the standard elements of a manned guarding assignment, but diversifying into added value services.

This means we can offer you a full complementary support package, which can even include other soft service areas, in order to deliver cost savings, efficiencies and best practice.





TOTAL SECURITY and more ...

Equinox Manned Guarding

Front of House
Reception
Post Room
Building Patrols / Monitoring
Car Park Services
Fire and First Aid / Paramedic Response
CCTV Control Room Monitoring
Emergency Response

Delivery / Loading Bay
Gatehouse
Load Checking
Vehicle Searches
Personnel Searches
Control Room Personnel
Concierge Facility

Equinox Retail Security

In - Store Retail Officers
Store Detectives
Civil Recovery Management
CCTV & Public Space Surveillance

Customer Service Officers
Loss Prevention
Fit - Out Teams

Equinox Shopping Centre and Retail Park Security

Customer Service Officers
First Aid Response
CCTV Monitoring & Control Room Staff

Security Officers
Emergency Response
Footfall Analysis



Equinox Events Security

Security, Stewarding, Front of House Services for :

Exhibitions
Festivals
Concerts
Product Launches
Conferences / AGMs
Sporting events
Public Demonstrations / Crowd Control
Royal and Ceremonial events
Large Outdoor Events and Shows

Equinox Special Projects

Temporary or short term Guarding Solutions for:

Construction Projects
Civil Emergencies / Disasters
Covert operations
Additional / Short-Term Cover
VIP Protection / Close Protection
Refurbishment Programs

Equinox Mobile Patrols / Alarm Response and Key Holding

Keyholding and Alarm Response: A flexible, cost effective solution, giving a fast, first line response to assess each situation and react as required. Liaison with your specific support partners such as Glaziers, Boarding Company and Locksmiths and to arrange reset of alarms or secure property as required.

Mobile Patrols: A Comprehensive patrol service for internal or external building management coupled with a scheduled visit programme.

Equinox Parking Services

Car Park Attendants
Maximising operational capacities of parking assets
Revenue protection

Equinox Support Services

Security Training services
Technological and Systems Provision
Security Consultancy including Covert Security services
Support Services - complementary soft service provision



EQUINOX - MINIMUM STANDARDS

Operational Standards

Equinox applies the highest operational standards.



We were one of the first companies to attain Accredited Contractor Status following the completion of the Security Industry Authority's rigorous assessment process.



We also have BS EN ISO 9001 accreditation reflecting our commitment to attaining the highest possible levels of service and to continuous business improvement.

For optimal efficiency we also utilise the very latest mobile technology to provide us with instant, real time communications between Equinox's management team, its on-site operatives and you, the client.

Control and Communications

Our Control and Communications Centre operates the latest Timegate command, control and scheduling software that is capable of providing a total solution to the challenges of logistical control. TimeGate is a flexible , scalable multi - user solution that can be accessed from any computer with internet connection via Remote Desktop Connection. It provides comprehensive security, quality checks, employee information, pay and invoice forecasting, duty scheduling and auditing, combined with assignment information reporting and exporting capabilities. This gives us and ultimately you real time management information and control.



A RESPONSIBLE APPROACH

Our principled approach applies to every part of our organisation, cascaded throughout our Company via our Business Ethics, Corporate and Social Responsibility Programme, Health and Safety and Environmental Policies.

We are committed to the correct disposal and, where possible, the recycling of waste products. We also choose to use environmentally friendly materials whenever possible and are committed to responsible energy management.

We have a strong commitment to acting in the best interest of our clients, employees and the local communities as well as our shareholders. This means our business decisions are not only based on financial considerations but also the immediate and long-term social and environmental consequences of our activities.

We adhere to nationally recognised standards covering everything from record keeping to operational procedures and we work closely with bodies including the BSI, HSE and the British Safety Council to ensure we provide the best possible service, comply with legislative requirements and keep up-to-date with new developments.

Only in this way can we ensure that we have an ethical business conducted with integrity, operating with a true passion and delivering excellence.

Security with Principles[®]





Security with Principles[®]

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